



Payment policy (Deposit & Withdrawal)

Dear Valued Client, before any deposit/withdrawal we kindly invite you to read carefully below instructions:

- 1- You are only allowed to use credit/debit/master card or visa or card or Bank wire transfer issued on your name, no third-party payments will be accepted.
- 2- In order to process your deposit, the card holder's name must match CFI's account holder's name after checking payment gateway portal, Bank wire transfer.
- 3- There is no minimum amount to deposit, the maximum deposit via credit card may reach up to 100,000 USD per week, or upon our internal policies, terms and conditions and the policy of the payment service provider (PSP) or Banks policy.
- 4- All card transactions sent in a different currency will be automatically converted to USD, the card processor may charge you a conversion fee.
- 5- The card processor will charge the receiving party a fee for each transaction. The net amount will be posted to your trading account, Bank Account, Wire transfers are submitted to Banks Fees.
- 6- If the deposit is successful it will be posted to your trading account shortly. There might be a delay if the card processor or CFI is unable to verify your information.
- 7- Any refund of any amount exceeding the amount deposited through the card will be through a wire transfer, no refund through credit card will be based on terms and conditions and refund policies of the payment service provider (PSP).
- 8- You need to make sure that your personal file is in completed at any time with requested updates. Clients with pending requested documents might face rejection of deposits and freezing of withdrawals, till update is in place
- 9- All our requirements regarding your card details must be only received from CFI official emails. We never request any secret card details (CVV, 3D secure code, etc.). If you have any suspicious requests from an unclear email please contact us at support.ps@cfi.trade or by phone at 0097022929900, #9900 or by Mobile at 00970593112000.
- 10- CFI does keep client's card data. All card data is collected and safely kept within CFI internal servers. Kindly note that the credit card data are deleted after 15 years from the date of our mutual business termination (closing of the trading account).

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Credit Financial Invest for Financial Brokerage- Registered with the Register of Companies under the No. 562776930 and Licensed by PCMA Under the No. PCMA/CFI/562776930

Head Office: Ramallah, Al-Bireh, Amaal Tower, 3rd Floor
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11-No cancelation or refund policy.

12- Any payment transactions are submitted to Palestine local laws and the regulatory instructions.

13- Wire transfers process per the holidays and work times of the banks and PMA, Wire transfers doesn't process instantly it takes between two days till four days per the banks work days.

14- Any Delay of processing the Wire transfer you need to ask your Bank first about the delay.

15- Any delay or decline of the payment by your debit /credit card, you need to ask your payment provider that issuing the card first about your concern.

16-In the event that your card is lost or stolen, you must notify the service provider or card issuer of this incident so that the card can be stopped by the service provider or card issuer. The company does not bear any responsibility if the card issuer is not notified to stop it.

17- your payments transactions are ordered by CFI Client portal only; no Payment transaction are executed without your request on your Client portal.

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